An applicant for PG&E service may be required to establish credit. A customer whose PG&E service has been terminated for nonpayment of an energy bill or whose payments have been past due, as set forth below, may be required to reestablish credit.

When, for an applicant’s convenience, PG&E provides service to the applicant before credit is established and the applicant fails to establish credit in accordance with this rule, service may be terminated after notice is given in accordance with Rule 8.

A. ESTABLISHMENT OF CREDIT—RESIDENTIAL SERVICE

Credit will be established if the applicant:

1. makes a cash deposit to secure payment of bills as prescribed in Rule 7; or

2. furnishes a guarantor, satisfactory to PG&E, to secure payment of bills for the service requested; or

3. otherwise establishes credit to the satisfaction of PG&E.

B. ESTABLISHMENT OF CREDIT—OTHER THAN RESIDENTIAL SERVICE, EXCEPT FOR TRANSMISSION SERVICES

Credit will be established if the applicant:

1. makes a cash deposit to secure payment of bills as prescribed in Rule 7; or

2. furnishes a guarantor, satisfactory to PG&E, to secure payment of bills for the service requested; or

3. otherwise establishes credit to the satisfaction of PG&E.

(Continued)
C. ESTABLISHMENT OF CREDIT—SHIPPERS TAKING PG&E’S FIRM INTERSTATE RIGHTS

1. Shippers shall provide PG&E with written verification, originating with the interstate pipeline(s), that: (1) they have met the interstate pipeline(s) creditworthiness standards; or (2) they have provided security to the interstate pipeline(s).

D. ESTABLISHMENT OF CREDIT—TRANSMISSION SERVICES

Customers of PG&E’s transmission services including, but not limited to, transportation, storage, parking and lending shall establish credit in accordance with Rule 25.
E. REESTABLISHMENT OF CREDIT—ALL CLASSES OF SERVICE, EXCEPT TRANSMISSION SERVICES

1. An applicant who previously has been a customer of PG&E and whose gas service has been discontinued by PG&E during the last twelve months of that prior service because of nonpayment of bills, may be required to reestablish credit by depositing the amount prescribed in Rule 7* for that purpose, and by paying bills regularly due; except, an applicant for residential service will not be denied service for failure to pay such bills for other classes of service.

2. A customer who fails to pay bills before they become past due as defined in Rule 11, and who further fails to pay such bills within five days after presentation of a discontinuance of service notice for non-payment of bills, may be required to pay said bills and reestablish credit by depositing the amount prescribed in Rule 7*; except, a Small Business Customer, as defined in Rule 1, may not be required to reestablish credit if such bills are for retroactive charges resulting from a meter error or billing error as prescribed in Rules 17 and 17.1. In addition, a customer who has been identified by PG&E as a Small Business Customer, as defined in Rule 1, will receive a warning letter after a late payment during any twelve-month period informing the customer that a deposit to reestablish credit may be required if another late payment occurs within the same twelve-month period. This Rule will apply regardless of whether or not service has been discontinued for such nonpayment.

3. A customer using other than residential service may be required to reestablish credit in accordance with Rule 6.B. in case the conditions of service or basis on which credit was originally established have, in the opinion of PG&E, materially changed.

4. Pursuant to D.14-06-036, CARE/FERA customers shall not be subject to re-establishment of credit deposits for late payment, however, a CARE/FERA customer whose service has been discontinued for nonpayment of bills may be required to reestablish credit as describe in B.1.

* Pursuant to CPUC Resolution M-4833 and Advice 3914-G-A/5186-E-A, deposit and late fee requirements are waived for Affected October 2017 Wildfire Customers through December 31, 2018. Affected 2017 Wildfire Customers are described in the Emergency Customer Protection for October 2017 Wildfire Victims definition in Rule 1.
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F. REESTABLISHMENT OF CREDIT—SHIPPERS TAKING PG&E’S FIRM INTERSTATE RIGHTS

The establishment of credit requirements for shippers in Rule 6.C. shall apply to any shipper who is required by the interstate pipeline(s) to reestablish credit.

G. REESTABLISHMENT OF CREDIT—TRANSMISSION SERVICES

Customers of PG&E’s transmission services including, but not limited to, transportation, storage, parking and lending, shall reestablish credit in accordance with Rule 25.